

Non-SingPass Registration USER GUIDE

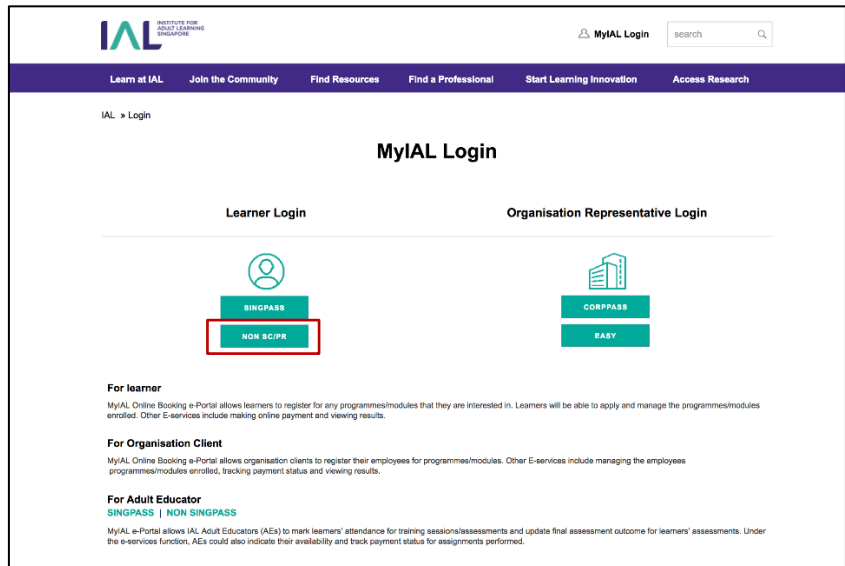
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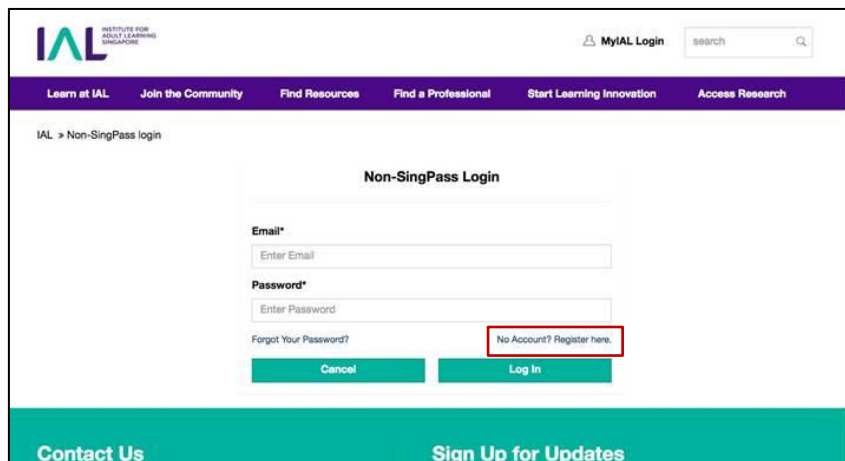
Register for a Non-SingPass Account

You will be directed to the MyIAL Login page after clicking on “Register” for an IAL course that you would like to sign up for.

1. Click on “**Non-SC / PR**” to access the Non-SingPass Registration page.



2. Click on the “**No Account? Register here.**” link to register for a Non-SingPass Account.



- You will be directed to the Non-SingPass Registration page.

Fill in all the mandatory fields marked with an asterisk (*) with the relevant details.

Note: The email address keyed in here will be used as your Non-SingPass Login.

Non-SingPass Registration

Please Create Your Profile

- * Passport Number:
- * Full Name:
- * ID Type:
- * Nationality:
- * Contact Number (Please provide at least one):
- * Email Address:
- * Employment Status:

- Navigate down to select your **Security Questions** and enter your responses.

Note: These security questions and answers will be used to reset your password, should you forget your password in the future.

Security Questions

- * Question 1:
- * Question 2:
- * Question 3:
- * Question 4:

I have read and agreed to [SSG/WSG Terms and Conditions](#) and [Privacy Policy](#)

- Click on the **checkbox** to acknowledge the **Terms and Conditions**.

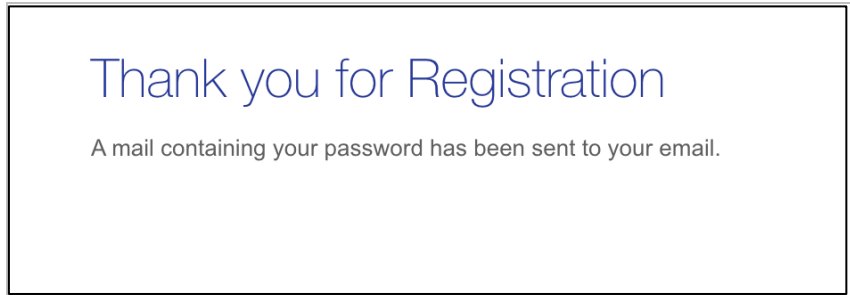
Click on the **“Submit”** button to submit your profile details for registration.

Security Questions

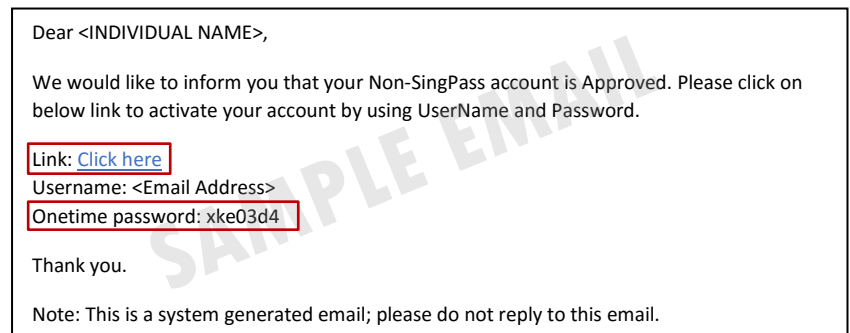
- * Question 1:
- * Question 2:
- * Question 3:
- * Question 4:

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6. A confirmation page for your Non-SingPass registration request will be displayed.

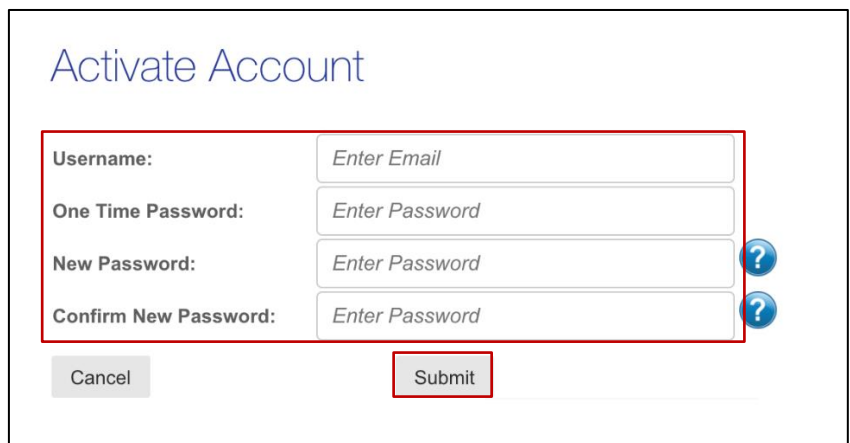


7. You will receive an email notification containing your unique One-Time Password and a password reset link.



Click on the **reset link** key in your **One-Time Password**, and set your new password.

8. Clicking on the reset link redirects you to an account activation page, where you will be required to reset your password.



Key in the same email address used to register, and the OTP provided. Key in your new password. Then, click **Submit**.



Please note that the password should:

- Be more than 8 characters
- Have at least one upper case
- Have at least one lower case
- Have at least one digit
- Have at least one special character

9. Once you have successfully activated your account, you will see an acknowledgement page as shown on the right.

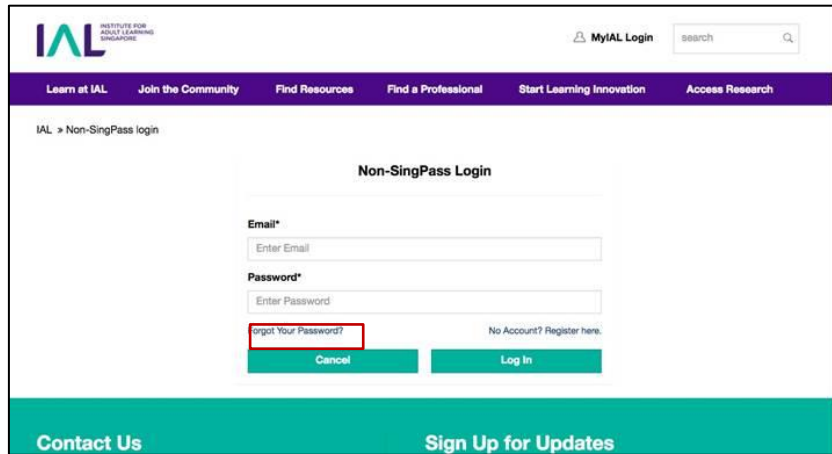
You may proceed to log into the MyIAL portal with your newly created Non-SingPass login details.

Account Activation Successful

Your account has been activated successfully. Please proceed to E-Services for using Non-Singpass login.

Forgot Password

1. Click **Forgot Password** to reset your password.



IAL > Non-SingPass login

Non-SingPass Login

Email*
Enter Email

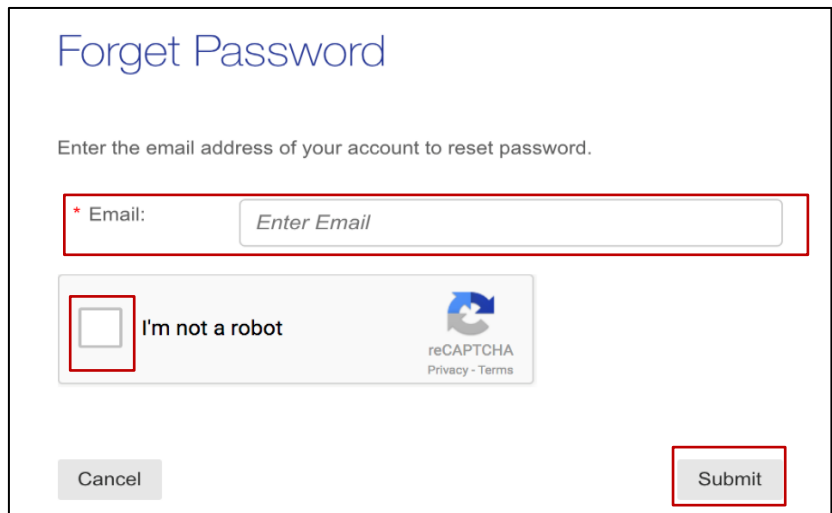
Password*
Enter Password

[Forgot Your Password?](#) No Account? Register here.

Cancel Log In

Contact Us Sign Up for Updates

2. Enter the **Email** that was keyed in during registration.
3. Select **"I'm not a robot"** and follow the CAPTCHA instructions on screen.
4. Click the **Submit** button.



Forgot Password

Enter the email address of your account to reset password.

* Email:

I'm not a robot

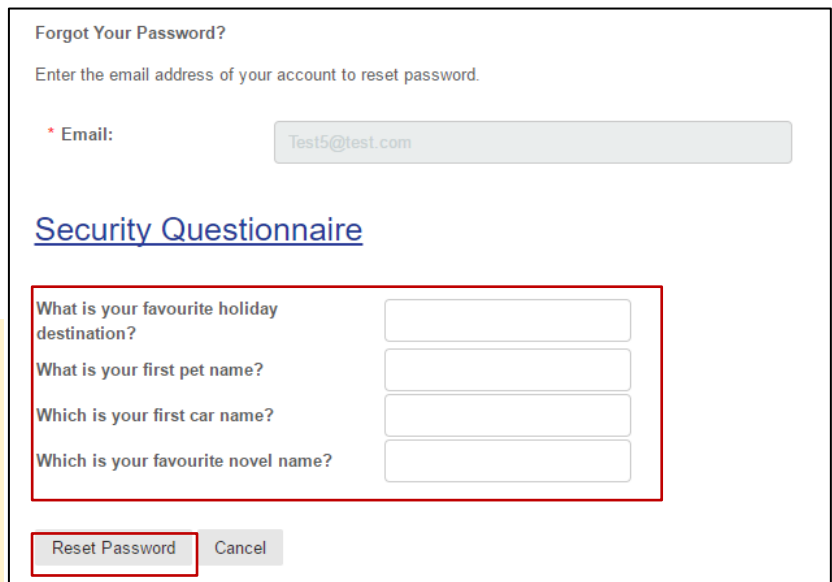
reCAPTCHA
Privacy - Terms

Cancel Submit

5. Enter the correct answers for the Security Questionnaires.
6. Click the **Reset Password** button. You will receive an email notification to reset your password.



Please note that you must answer the Security Questionnaires correctly. If you are unable to answer all the Security Questionnaires, please submit the feedback via this [link](#) to reset your password.



Forgot Your Password?

Enter the email address of your account to reset password.

* Email:

Security Questionnaire

What is your favourite holiday destination?

What is your first pet name?

Which is your first car name?

Which is your favourite novel name?

Reset Password Cancel